

# HOW TO ACCESS ID CARD INFORMATION

## Online via myCigna.com

- Visit **www.mycigna.com**
- Login to myCigna
- Scroll to the bottom & Click “I want to... Print or Request ID Cards”
- To print a temporary ID Card, click “Print ID Card” to the right of the member’s name



## You can also access ID card information on the myCigna mobile app.

- Download the mobile app
- Login to the mobile app
- Click ID cards from the home screen
- Email or fax your ID card information straight from your phone

### Already have an ID but haven't visited myCigna in a while?

That's okay! If you don't remember your ID and password, just click “forgot user ID” or “forgot password” on the registration page and we'll help you out!



### QUICK TIP:

Your dental plan does not require permanent ID cards.

You can print temporary ID cards or download ID card information from the mobile app if you would like.

Together, all the way.®



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