# Carrier Contacts

| Benefit Plan | Administrator | Phone Number | Website/Email |
|---|---|---|---|
| **Medical** | BCBS of Tennessee | 1-800-539-0688 | www.bcbst.com |
| **Prescription Drugs** | Navitus | 1-855-847-1025 | www.navitus.com |
| **Telemedicine** | TextCare | 423-481-9760 | N/A |
| **Health Savings Account** | HealthEquity | 866-346-5800 | https://www.healthequity.com |
| **Flexible Spending Account** | TASC | 800-422-4661 | https://www.tasconline.com |
| **Dental** | Cigna | 1-800-244-6224 | www.mycigna.com |
| **Vision** | BCBS of Tennessee - EyeMed | 1-877-342-0737 | www.bcbst.com |
| **Employee Assistance Program** | ComPsych® GuidanceResources® | 1-844-268-5475 | www.guidanceresources.com |
| **Wellness Rewards** | BCBS of Tennessee – Personify Health | 1-844-269-2583 | www.personifyhealth.com |
| **Basic & Supplemental Life Insurance** | Unum | 1-800-445-0402 | www.unum.com |
| **FMLA** | Unum | 1-866-799-1054 | www.unum.com |
| **Short-Term Disability** | Unum | 1-866-799-1054 | www.unum.com |
| **Long-Term Disability** | Unum | 1-866-779-1054 | www.unum.com |
| **Worksite Benefits** | Unum | 1-800-635-5597 | www.unum.com |
| **Whole Life Insurance** | Unum | 1-800-635-5597 | www.unum.com |
| **Deferred Compensation Plan** | City of Chattanooga | 423-643-7382 | https://chattanooga.gov/careers/city-employees-resources/benefits-handbook |
| **General Pension Plan** | City of Chattanooga | 423-643-7224 | https://chattanooga.gov/careers/city-employees-resources/benefits-handbook |
| **Employee Care Center** | The Baldwin Group | 866-784-2242 | mybenefits@baldwin.com |

**Visit the Chattanooga Employee Benefits Website for more information: www.mychattanoogabenefits.com.**

**If you have questions, please contact the Benefits Office at (866) 784-2242 or mybenefits@baldwin.com.**