

Benefit Contacts

Benefit Plan	Administrator	Contact Number	Website
Medical	BCBS of Tennessee	1-800-539-0688	www.bcbst.com
Prescription Drugs	EpiphanyRx	1-844-820-3260	www.epiphanyrx.com
Telemedicine	PhysicianNow	1-888-283-6691	www.bcbst.com/PhysicianNow
Health Savings Account	HealthEquity	1-866-346-5800	www.healthequity.com
Dental	Cigna	1-800-244-6224	www.mycigna.com
Vision	BCBS of Tennessee	1-877-342-0737	www.bcbst.com
Flexible Spending Account	Ameriflex	1-888-868-3539	www.myameriflex.com
Wellness Rewards	BCBS of Tennessee	1-844-269-2583	www.bcbst.com
Basic Life Insurance	Symetra	1-800-426-7784	www.symetra.com
Supplemental Life Insurance	Symetra	1-800-426-7784	www.symetra.com
FMLA	Symetra	1-877-377-6773	www.symetra.com
Short-Term Disability	Symetra	1-877-377-6773	www.symetra.com
Long-Term Disability	Symetra	1-800-426-7784	www.symetra.com
Voluntary Benefits	Unum	1-800-635-5597	www.unum.com
Employee Assistance Program	ComPsych® GuidanceResources®	1-844-268-5475	www.guidanceresources.com App: GuidanceResourcesNow Web ID: CHATTEAP
Deferred Compensation Plan	City of Chattanooga	423-643-7382	www.chattanooga.gov
General Pension Plan	City of Chattanooga	423-643-7224	www.chattanooga.gov/ general-pension-plan

Visit the Chattanooga Employee Benefits Website for more information: www.mychattanoogabenefits.com.

**If you have questions, please contact the Benefits Office at
(423) 643-7220 or benefits@chattanooga.gov.**