

Benefit Contacts

Benefit Plan	Administrator	Contact Number	Website
Medical	BCBS of Tennessee	1-800-539-0688	www.bcbst.com
Prescription Drugs	Navitus	1-855-847-1025	www.navitus.com
Telemedicine	TextCare	423-481-9760	N/A
Health Savings Account	HealthEquity	1-866-346-5800	www.healthequity.com
Dental	Cigna	1-800-244-6224	www.mycigna.com
Vision	BCBS of Tennessee	1-877-342-0737	www.bcbst.com
Flexible Spending Account	TASC	1-800-422-4661	www.tasconline.com
Wellness Rewards	BCBS of Tennessee	1-844-269-2583	www.bcbst.com
Basic Life Insurance	Symetra	1-800-426-7784	www.symetra.com
Supplemental Life Insurance	Symetra	1-800-426-7784	www.symetra.com
FMLA	Symetra	1-877-377-6773	www.symetra.com
Short-Term Disability	Symetra	1-877-377-6773	www.symetra.com
Long-Term Disability	Symetra	1-800-426-7784	www.symetra.com
Worksite Benefits	Unum	1-800-635-5597	www.unum.com
Whole Life Insurance	Unum	1-800-635-5597	www.unum.com
Employee Assistance Program	ComPsych® GuidanceResources®	1-844-268-5475	www.guidanceresources.com App: GuidanceResourcesNow Web ID: CHATTEAP
Deferred Compensation Plan	City of Chattanooga	423-643-7382	https://chattanooga.gov/careers/city-employees-resources/benefits-handbook
General Pension Plan	City of Chattanooga	423-643-7224	https://chattanooga.gov/careers/city-employees-resources/benefits-handbook
Employee Care Center	The Baldwin Group	866-784-2242	mybenefits@baldwin.com

Visit the Chattanooga Employee Benefits Website for more information: www.mychattanoogabenefits.com.

If you have questions, please contact the Benefits Office at
(866) 784-2242 or mybenefits@baldwin.com.